



Pet Boarding, Daycare, Drop-Ins, Walks, and House Sitting Policies and Release of Liability

THIS AGREEMENT is entered into by and between Sophie's Pet Services, and Pet owner

(Owner)

Pet(s) name/breed(s)

- 1) I (Owner) represent that I am the legal owner of the above named pet(s) and I assume all risks, dangers, and responsibility for injuries to the named pet(s). Owner understands and agrees that Owner is solely responsible for any harm while Owner's pet(s) is/are attending the following services: boarding, daycare, drop-ins, walks, or house sitting.
- 1) PHOTO AND VIDEO RELEASE: We love to post pictures and videos on Facebook, our website, and/or in ads. Owner agrees to allow Sophie's Pet Services to use Owner's pet's name and any images or likeness of Owner's pet taken while he/she is at Sophie's Pet Services, in any form, for use at any time, in any media, marketing, advertising, illustration, trade or promotional materials without compensation, and Owner releases to Sophie's Pet Services all rights that Owner may possess or claim to such image, likeness, recording, etc.
- 2) PET'S HEALTH: Owner further understands and agrees that Owner's Pet(s) are healthy and will at all times while attending Sophie's Pet Services have current vaccinations. Owner is not enrolling any pet that has any condition that could potentially jeopardize the health of other pets or people and has not had any potentially communicable condition within 30 days prior to enrollment. Owner further understands that even if Owner(s) pet is vaccinated, there is a chance that the Owner's pet can still contract any disease. Owner agrees that Owner will not hold Sophie's Pet Services responsible if Owner's pet(s) contracts any type of disease or other pet-pet ailments.
- 3) FLEA/TICK FREE: All pets must be flea/tick free/ Should a pet be observed to have fleas or ticks, a flea/tick bath treatment will be applied and charged to the owner at a rate of up to \$80.00 depending on severity and size of pet.
- 4) ReLEASE OF LIABILITY: Owner understands and agrees that during the stay, Owner's pet(s) may sustain injuries. Sophie's Pet Services monitors your pet at all times to best avoid injury, but scratches, punctures, torn ligaments, and other injuries may occur despite the best supervision. Owner further understands and agrees that neither any of Sophie's Pet Services nor any of its employees or staff will be liable for any illness,

injury, death, and/or escape of Owner's pet provided that reasonable care and precautions are followed, and Owner hereby releases Sophie's Pet Services staff of any liability of any kind whatsoever arising from or as a result of Owner's pet(s) attending Sophie's Pet Services.

- 5) **PERSONAL PROPERTY:** Owner understands that Owner is solely responsible for any harm, including to any other pet(s), to the employees of Sophie's Pet Services, or to the equipment, facility, or other property of Sophie's Pet Services caused by Owners pet(s). Owner also agrees that Sophie's Pet Services shall not be responsible or liable for any lost or damaged personal property belonging either to Owner or Owner's pet.
- 6) **FOOD/MEDS:** When providing services during the day or overnight, Owner agrees that it is the Owner's responsibility to leave an adequate supply of food and medication for Owner's pet(s) during the entire time Owner's pet(s) is cared for by Sophie's Pet Services. Should the food/medication supply need replacement, Owner authorizes Sophie's Pet Services to purchase replacement and Owner will reimburse Sophie's Pet Services for the actual food and medication cost plus up to \$25.00 time/distance trip fee (per occurrence).
- 7) **VETERINARIAN LIABILITY AND CARE:** Owner agrees to Sophie's Pet Services to obtain medical treatment for Owner's pet(s) if she/he appears ill, injured, or exhibits any other behavior that would reasonably suggest that pet(s) may need medical treatment including anesthesia. Owner agrees to be fully responsible for the cost of any such medical treatment and for the cost of any transportation for the purposes of such treatment. Owner gives permission to Sophie's Pet Services to use Owner's vet or nearest 24 hour vet hospital for required treatment. YES or NO If YES, maximum dollar amount is \$
- 8) **WEAKENED IMMUNE SYSTEM:** Owner understands special needs pet(s), young pet (s), and senior pet(s) naturally have a higher risk of injury, stress-related illnesses, weakened immune system, or exacerbation of any pre-existing condition. As such, by using our services the Owner is waiving any claim for injury or illness experienced by the Owner's pet(s) while in our care.
- 9) **ELDERLY PET(S):** Owners of elderly pet(s) (approaching end of life) need to know if in the event Owner's pet(s) passes on while in our care, our policy is to transport Owner's pet(s) to Owner's vet (within 30 miles) where he/she will be held until Owner can be reached by the vet for further instructions. If Owner's vet is closed or outside of our transport distance, then we will transport to the nearest 24 hour facility.
- 10) **PREPAID PACKAGES:** Owner understands that prepaid packages are refundable and expire from the date they are told (will be posted on Facebook business page). Discounted packages are provided only if they are paid for in advance.
- 11) **PAYMENTS:** are due and payable before service begins. Payment must be made in American currency, Zelle, Venmo, Cashapp, Paypal, Apple Pay, etc.
- 12) **CANCELLATION/NO SHOW POLICY:** Cancellations must be done 24 hours prior to reservation date. If cancellation notice is less than 24 hours an amount of two night stay/two day service will be asked of you.
- 13) **RIGHT OF REFUSAL:** Sophie's Pet Services reserves the right to refuse admittance to any pet or dismiss any pet that does not meet or maintain health, temperament, or other

daycare/service standards. The determination shall be made at the sole discretion of Sophie's Pet Services.

- 14) FULL FORCE AND EFFECT: Owner further understands and expressly agrees that each and ever foregoing provisions contained in paragraphs 1-15 shall be in force and effect and shall apply to each and every occasion on which Owner's pet(s) stays with Sophie' Pet services for daycare, boarding, or other services, as the case may be. This Agreement shall remain in full force and effect as between parties until and unless otherwise canceled or superseded by a writing signed by the parties.

Owner hereby certifies that Owner has read and understands this Waiver and Release of Liability and the regulations set forth above. By signing this agreement, Owner agrees to be bound by its terms and conditions.

Owner's name/ printed

Date